



## SERVICE BRIEF

# Server Management | Support, Monitoring, and Maintenance

Worry-free server monitoring, maintenance, and remediation for one flat rate

### Proactive Managed Server Support

*Reduce downtime, increase profitability, and make your technology work for you.*

If your business does not currently run a server to store files, dish out network permissions, and eliminate issues like data loss, you could be setting yourself up for major hassles, especially as your business grows. When it comes to servers (like your customers) one size does not fit all. MTG provides the expertise and comprehensive support at a low monthly rate, meaning there are no surprises! We proactively maintain your servers, eliminating downtime and letting you focus on your business. Stop worrying about your servers—MTG has it covered.

**"You can rest easy, MTG IT Never Sleeps"**

### The MTG IT Server Platform

*Secure the heart of your Technology*

Having a server down will affect your entire company, and will cripple ALL users in your business! MTG's Managed Server Care eradicates downtime and maintains stability. Often, we will fix your server before you even know you have an issue! We take your server's health personally, and make it our mission to ensure it never slows down your business.

### MTG customizes solutions to fit your company's needs—no matter what the size!

*Custom solutions to fill any need*

After assessing your organization's current IT situation, MTG will craft the best solution for you, whether your business is expanding or your technology is deficient. Since 1989, we have partnered with numerous hardware and software vendors ensure your company meets its IT goals without busting your budget.

### Active Directory Administration

*Benefit from MTG's Flexibility*

To optimize your internet network infrastructure, Server Care includes Active Directory Administration and Policy Management. Network Policies and File/Folder Permissions are managed to ensure internal security, based on protocols necessary to your business.



### Features

- 24x7 Server Monitoring
- 24x7 Remote Maintenance
- On-Site Support when needed
- Active Directory Policy Management
- Security Updates

### Benefits

- Greatly reduce server downtime with proactive maintenance
- Proactive 24x7x365 monitoring and protection
- Flat-Rate IT is easy to budget
- Reduce and prevent downtime across your entire infrastructure
- Bundled Anti-Virus Protection
- Network Policy Enforcement and Administrative Consultation
- Issues are resolved often before your end users notice them
- No more 'per-incident' charges
- Enterprise level care designed

**Get Proactive! Call Us TODAY!**

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